

Manager, PDX Retail Experience

The Role

This position will be responsible for the operation of the PDX Tasting Room. The position reports directly to Kelly Woodcock the Director of Retail and Hospitality. The specific responsibilities include but are not limited to:

- Maintain a focus on spirit and distillery education for consumers
- Keeping the tasting room staffed 365 days per year during all operational hours
- Run daily operation of the PDX store including but not limited to, ordering, hiring, and reporting.
- Support retail staff in hitting daily merch goals and overall monthly revenue goal
- Assist in providing retail staff with spirit educational opportunities
- Keep detailed reports for cash management and inventory reporting

The Person

We are looking for a genuine leader, excited to take on the ever changing landscape of this position who will embrace the House Spirits culture. To be successful in this position a candidate should bring:

- Enthusiasm for educating our community about House Spirits Distillery
- The ability to lead a team
- Can lift 35lbs and move large packages up to 50lbs
- A willingness to work odd hours when needed
- Strategic thinking to help identify new areas for improvement and make those improvements happen
- The ability to troubleshoot unexpected problems on their own
- The ability to prioritize multiple demands
- Excellent customer service skills and ability to engage with customers in a professional and positive manner
- Currently have or able to get an OLCC license
- A natural desire to take initiative
- Comfortable and/or willing to learn the software needed to complete the job



Compensation

Position is full-time with benefits. Salary is competitive and based on experience.

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